

Strivacity – Strivacity Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Strivacity Fusion, Vienna Release

Report Date: June 2022

Product Description: Strivacity Fusion provides sign-in as a service for brands that care about their customer’s experiences.

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Notes: This evaluation does not include identity verification workflows, which will be address in a future version of this document.

Evaluation Methods Used: Strivacity audit involved a combination of manual and functional testing on the desktop platform. Level Access (Level) comprehensively tested a selection of pages representative of Strivacity using the screen readers JAWS 2021, exclusive use of the keyboard, and manual inspection of code and Accessibility API output (using tools, such as Microsoft Inspect). The level also functionally tested a typical user flow with JAWS 2021 screen reader.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
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Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.x Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: Text equivalents are provided for most non-text elements within Strivacity. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • In some instances, on mobile view, the hidden menu button is accessible to users with disabilities. • On Sign up, the error icon associated with the toast "One or more mandatory fields were completed" is inappropriately labeled as "Danger".
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p>	<p>Web: Supports</p>	<p>Web: In most cases, Strivacity provides text transcript or Audio tracks.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p>	<p>Web: Supports</p>	<p>Web: Strivacity does include captions for "synchronized multimedia".</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p>	<p>Web: Supports</p>	<p>Web: No content requiring audio description, or a media alternative is present on Strivacity.</p>

<p><u>1.3.1 Info and Relationships</u> (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: Relationships among content in Strivacity are represented semantically in most cases. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • In multiple cases, interactive elements are not visually distinguished from non-interactive elements. Examples include the Privacy policy and Site terms and conditions links. • In some instances, on the mobile view, the menu dialog lacks proper structure. Screen reader users cannot correctly interact with the dialog.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web: Strivacity provides content in a meaningful sequence to support navigation and correct reading order.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web: Instructions that rely solely on sensory characteristics are not present on Strivacity.</p>

<p>1.4.1 Use of Color (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: Color is not used as the sole means of conveying information, indicating an action, prompting a response, or distinguishing a visual element within Strivacity. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some instances, color is used as the only visual means to indicate the selection of the Page Tab.
<p>1.4.2 Audio Control (Level A)</p>	<p>Web: Supports</p>	<p>Web: No audio content that plays automatically is present on Strivacity.</p>
<p>2.1.1 Keyboard (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: Most of the interactive elements within Strivacity can be accessed and invoked with the keyboard. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some instances, the menu dialog cannot be closed or dismissed from the keyboard.
<p>2.1.2 No Keyboard Trap (Level A)</p>	<p>Web: Supports</p>	<p>Web: Keyboard traps do not occur when navigating through the actionable elements within Strivacity.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p>	<p>Web: Supports</p>	<p>Web: Strivacity does not implement keyboard shortcuts.</p>

<u>2.2.1 Timing Adjustable</u> (Level A)	Web: Supports	Web: Strivacity does not contain a time limit set by the content.
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Web: Supports	Web: There is no moving, blinking, scrolling, or auto-updating information on Strivacity.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Web: Supports	Web: There is no flashing content on Strivacity.
<u>2.4.1 Bypass Blocks</u> (Level A)	Web: Supports	Web: Strivacity provides a mechanism to bypass repetitive content of the pages.
<u>2.4.2 Page Titled</u> (Level A)	Web: Partially Supports	Web: Most of the pages on Strivacity have a unique page title. However, a rating of Partially Supports has been given for the following reason: <ul style="list-style-type: none"> • In some instances, pages lack an informative title.
<u>2.4.3 Focus Order</u> (Level A)	Web: Supports	Web: In Strivacity, page design and content are set up in such a way that focus order is intuitive for the page content and actionable elements.
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Web: Supports	Web: Link text on Strivacity is descriptive and easy to understand in context.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)	Web: Supports	Web: Strivacity does not require multipoint or path-based gestures for operation.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)	Web: Supports	Web: Functionality within Strivacity using a single pointer does not use the down-event to execute any part of the function.

<u>2.5.3 Label in Name</u> (Level A 2.1 only)	Web: Supports	Web: Visual labels are included in the accessible name of form fields on Strivacity.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 only)	Web: Supports	Web: Strivacity does not have functionality that requires device motion or user motion.
<u>3.1.1 Language of Page</u> (Level A)	Web: Supports	Web: In Strivacity, the default human language of the web pages can be programmatically determined.
<u>3.2.1 On Focus</u> (Level A)	Web: Supports	Web: No user interface component within Strivacity initiates a change of context when receiving focus.
<u>3.2.2 On Input</u> (Level A)	Web: Supports	Web: The controls on Strivacity do not change page context on input.
<u>3.3.1 Error Identification</u> (Level A)	Web: Supports	Web: Strivacity indicates specifically which input is in error, using a text description when such errors are detected.

<p>3.3.2 Labels or Instructions (Level A)</p>	<p>Web: Partially Supports</p>	<p>Web: Strivacity provides programmatically identifiable labels and instructions for user input fields. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • In a couple of instances, there is no text explaining that an asterisk indicates a required field. • On Sign up, the form field constraint for entering a password is not provided to choose a password effectively.
<p>4.1.1 Parsing (Level A)</p>	<p>Web: Supports</p>	<p>Web: The pages in Strivacity do not have parsing issues.</p>

4.1.2 Name, Role, Value (Level A)

Web: Partially Supports

Web: Strivacity contains elements with appropriate names, roles, and values. However, a rating of Partially Supports has been given for the following reasons:

- On Sign up, the error icon associated with the toast "One or more mandatory fields were not completed" is inappropriately labeled as "Danger".
- In some instances, page tabs lack role and state information.
- In some instances, on the mobile view, the menu dialog lacks proper structure. Screen reader users cannot correctly interact with the dialog.
- In some instances, the custom controls have invalid ARIA attributes. For example, the phone number country code with role=combobox is missing required ARIA attributes, and the button that opens a dialog is provided with aria-haspopup="dialog" attribute.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: No content requiring live captions is present on Strivacity.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	Web: No content requiring audio description is present on Strivacity.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	Web: Content within Strivacity does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	Web: The purpose of each input field collecting information about the user can be programmatically determined on Strivacity.

<p>1.4.3 Contrast (Minimum) (Level AA)</p>	<p>Web: Partially Supports</p>	<p>Web: Most text or images of text on Strivacity meet the WCAG 2.1 required 4.5:1 contrast ratio for text that is smaller than 18px and the 3.5:1 contrast ratio for text 18px or larger. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • In some instances, text or images of text do not meet the WCAG 2.1 required minimum color contrast ratio of 4.5:1. Examples include the gray copyright text on white background at the footer, placeholder text and and gray text at the sidebar. • In some instances, orange and red button labels on white background do not meet the WCAG 2.1 required minimum color contrast ratio of 4.5:1.
<p>1.4.4 Resize text (Level AA)</p>	<p>Web: Supports</p>	<p>Web: Strivacity allows text to be resized up to 200 percent without loss of content or functionality for most of the pages.</p>
<p>1.4.5 Images of Text (Level AA)</p>	<p>Web: Supports</p>	<p>Web: Strivacity uses text instead of images of text (except for logos).</p>

<p>1.4.10 Reflow (Level AA 2.1 only)</p>	<p>Web: Supports</p>	<p>Web: Strivacity supports reflow of content without loss of information or functionality, and without requiring scrolling.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p>	<p>Web: Partially Supports</p>	<p>Web: In Strivacity, the visual presentation of non-text content provides sufficient contrast. However, a rating of Partially Supports has been given for the following reasons:</p> <ul style="list-style-type: none"> • In multiple instances, the active interface components do not meet the required contrast ratio of 3:1. Examples include the orange and gray outlines that indicate the focused state of an active UI. • On the Security Settings, the meaningful graphical UI component does not meet the minimum contrast ratio of 3:1. An example is the toggle buttons under “Email authenticators”.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p>	<p>Web: Supports</p>	<p>Web: In Strivacity, loss of content or functionality does not occur when setting text style properties and by changing no other style property.</p>

<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p>	<p>Web: Supports</p>	<p>Web: Content that appears on hover or on focus within Strivacity is persistent, dismissible, and hoverable.</p>
<p>2.4.5 Multiple Ways (Level AA)</p>	<p>Web: Supports</p>	<p>Web: All the pages in Strivacity are steps in a process. The pages that do not step in that process, as well as some, but not all, of the pages in the process, can be accessed in multiple ways.</p>
<p>2.4.6 Headings and Labels (Level AA)</p>	<p>Web: Partially Supports</p>	<p>Web: Headings and labels accurately describe the content on Strivacity. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> On Sign up, buttons' labels are not unique. The buttons perform different actions but have the same accessible name. An example is the "Show/Hide Password" buttons.
<p>2.4.7 Focus Visible (Level AA)</p>	<p>Web: Supports</p>	<p>Web: Actionable elements on Strivacity display a visible outline when focused with the keyboard.</p>

3.1.2 Language of Parts (Level AA)	Web: Partially Supports	<p>Web: In most cases, Strivacity does not use inline language changes. However, a rating of Partially Supports has been given for the following reason:</p> <ul style="list-style-type: none"> In some instances, some text is not translated from English to the specific language when that Language is selected.
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Web: Navigation is consistent throughout Strivacity.
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: Controls and interfaces on Strivacity are consistent with each other.
3.3.3 Error Suggestion (Level AA)	Web: Supports	Web: Error messages on Strivacity provide suggestions for fixing the errors where appropriate.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports	Web: Strivacity does not contain pages that cause legal commitments or financial transactions, or pages that irreversibly modify user-controllable data. Checklist evaluations do not prevent a user from submitting empty responses and/or incomplete responses.
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	Web: Strivacity does not contain status message.

Table 3: Success Criteria, Level AAA

Notes: Applicable – Not Evaluated.

Legal Disclaimer:

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